



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Mary F. Hollinger et al. Examiner: Lin, Wen Tai  
Serial No.: 09/896,471 Group Art Unit: 2176  
Filed: June 29, 2001 Docket: 60027.0004US01/BS#00318  
Confirmation No.: 9254 Due Date: January 23, 2007  
Title: AUTOMATED REAL-TIME APPOINTMENT CONTROL

**CERTIFICATE UNDER 37 CFR 1.8:**

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450 on February 5, 2007.

By:   
Name: Devon K. Grant

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

**39262**

PATENT TRADEMARK OFFICE

Sir:

We are transmitting herewith the attached:

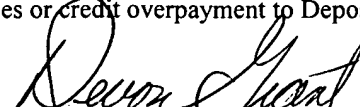
- ☒ Transmittal Sheet in duplicate containing Certificate of Mailing
- ☒ Amendment
- The fee has been calculated as shown below in the "Claims as Amended" table
- ☒ Request for Extension of Time for 1 month(s) and fee of \$120.00
- ☒ Authorization to charge Deposit Account No. 13-2725 in the amount of \$120.00 for the 1-Mth Extension of Time
- ☒ Return postcard

CLAIMS AS AMENDED

Claims Remaining After Amendment		Highest Number Previously Paid For		Present Extra		Rate		Fee
Total Claims								
20	-	22	=	0	x	50.00	=	\$0.00
Independent Claims								
3	-	3	=	0	x	200.00	=	\$0.00
MULTIPLE DEPENDENT CLAIM FEE								\$0.00
TOTAL FILING FEE								.00

Please consider this a PETITION FOR EXTENSION OF TIME for a sufficient number of months to enter these papers or any future reply, if appropriate. Please charge any additional fees or credit overpayment to Deposit Account No. 13-2725. A duplicate of this sheet is enclosed.

Merchant & Gould P.C.  
P.O. Box 2903  
Minneapolis, MN 55402-0903  
404.954.5100

By:   
Name: Devon K. Grant  
Reg. No.: 57,036  
DKG